## iScorecard Performance Summary

**Department Name:** Transportation **Executive/Director:** Kirk Steudle **Period: Updated August, 2012** 

↑ Performance Improving→ Performance Staying the Same↓ Performance Declining

90% or greater of target >=75% to <90% of target less than 75% of target

		Status	Trend	Target	Current	Previous	Frequency	Metric Definition
Measure #	Economic Growth		•	Maintain or	5 74D miles (2010)	5 64D miles (2000)		Maintain or increases the number of commercial traffic miles in billions to the last the
1	Commercial vehicle traffic miles		<u> </u>	increase Maintain or		5.64B miles (2009)	·	Maintain or increase the number of commercial traffic miles in billions traveled on Michigan roads.
2	Rail freight traffic		•	increase  Maintain or	52.7M tons	66.8M tons	•	Maintain or increase total freight in and out of Michigan.
3	Passenger air service			increase  Maintain or	37.2M	37.0M	•	Maintain or increase number of air passengers in and out of Michigan.
4	U.S. trucking trade traffic through MI borders		<b>†</b>	increase	44.9%	45.7%	Yearly	Maintain or increase the percent of trucking trade traffic through Michigan's border crossings.
5	Jobs created as part of the 5-year program		<b>I</b>	Maintain or increase	16,900 (2011)	17,500 (2010)	Yearly	Maintain or increase the number of direct and indirect jobs sustained by highway investment.  Manage the multi-state Tier One EIS for implementation of accelerated rail and increased round trip
6	Create and implement an Accelerated Rail Program		<b>→</b>	N/A	N/A	N/A	Yearly	frequencies within the Detroit/Pontiac to Chicago segment. This is a new measure and a required milestone for FRA approval to upgrade to 10 daily roundtrips of 110 mph passenger rail service in this 300 mile corridor.
7	Safety Statewide crash fatality reduction		<b>1</b>	-5%	889 (2011)	937 (2010)	Yearly	Reduce crash fatalities by 5% each year from 2007-2012.
8	Statewide crash serious injury reduction		<b>1</b>	-5%	-5.1% 5,706 (2011)	5,980 (2010)	Yearly	Reduce crash serious injuries by 5% each year from 2007-2012.
9	Statewide total crashes		I	Reduce	-4.6% 284,049 (2011)	282,075 (2010)	Yearly	Reduce total statewide crashes.
10	Cost savings from safety investments		<b>→</b>	Five years or	4.1 years (2011)	4.1 years (2010)	Yearly	Average time of return for state trunkline safety improvement projects.
11	Work zone crash fatality reduction		<b>1</b>	less Reduce	18 (2011)	23 (2010)	Yearly	Reduce the number of work zone accident fatalities.
12	Work zone crash serious injury		•	Reduce	88 (2011)	85 (2010)	Yearly	Reduce the number of work zone accident serious injuries.
	Condition							
13	Improve or sustain trunkline pavement							
	13a. Sufficiency surface condition		•	90%	83% (2010)	83% (2009)	Yearly	Improve or sustain 90% of trunkline pavements in fair or better condition based on sufficiency.
	13b. International roughness index		1	90%	94% (2011)	93% (2010)	Yearly	Improve or sustain 90% of trunkline pavements in fair or better condition.
	13c. Remaining service life		•	90%	88.8% (2011)	91% (2010)	Yearly	Improve or sustain 90% of trunkline pavements with a remaining service life value of three years or
	13d. PASER		•	Improve	64.9% (2011)	65.2% (2010)	Yearly	Improve percent of paved Federal aid roads (both trunkline and local roads) in good or fair condition.
14	Improve or sustain bridge conditions							
	14a. Freeways bridges		1	95%	93.4% (2011)	91.6% (2010)	Yearly	Improve and sustain 95% of all freeway bridges in fair or good condition.
	14b. Non freeway bridges		<b>†</b>	85%	92.8% (2011)	92.3 (2010)	•	Sustain 85% of all non-freeway bridges on the trunkline system in fair or good condition.
	14c. Structurally deficient bridges		<b>†</b>	Reduce	6.8% (2011)	9.2% (2010)	Yearly	Reduce the percent of <u>trunkline</u> bridges that are structurally deficient.
15	Preserve or maintain passenger transportation				,		,	
	system  15a. Bus transit level of service							
	i. Passengers		t	< 5% decline	+2.3% (2011)	-3.6% (2010)	Yearly	Maintain existing service level as indicated by the percent change from year to year.
	ii. Hours		<u> </u>	< 5% decline	+0.3% (2011)	-1.9% (2010)	•	Maintain existing service level as indicated by the percent change from year to year.
	iii. Miles		<u> </u>	< 5% decline	-0.4% (2011)	-3.4% (2010)	•	Maintain existing service level as indicated by the percent change from year to year.
	15b. Age of rural transit fleet		<u>.</u>	20%	27% (2011)	15% (2009)	•	The highest percent of any one rural or specialized transit fleet that is past its useful life.
	15c. Intercity passenger rail level of service		<b>†</b>	Within 10% of	+6.6 of national	+3.5 of national	•	Keep passenger rail ridership trends in Michigan within 10% or better of national trends.
16	Improve or sustain tier 1 airport primary runway		<u>.</u>	national trend 100.0%	trend (2011) 86% (2011)	trend (2010) 87% (2010)	•	Maintain 100% of all tier 1 airport primary runway pavements in good condition or better.
17	pavements Improve or sustain carpool lot pavement		<b>→</b>	90.0%	96% (2011)	96% (2010)	•	Maintain 100% of all tier 1 airport primary runway pavements in good condition or better.  Maintain 90% of all trunkline carpool parking lot pavements in good or fair condition.
1/	condition			35.076	50/0 (2011)	50/0 (2010)	rearry	The state of the s
18	Accountability  Meet on time requirements							
10	·							
	18a. Letting trunkline projects on time			000/	90 39/ /3044)	9/14//2010	Vocale	Annual percent of dollars let meeting benchmarked wearly letting as-badyle
	i. By dollars		•	90%	80.2% (2011)	84.1% (2010)	Yearly	Annual percent of dollars let meeting benchmarked yearly letting schedule.
	ii. By job numbers		<b>→</b>	90%	84.8% (2011)	91.1% (2010)	•	Annual percent of jobs meeting benchmarked yearly letting schedule.  Annual percent of construction projects completed early or on-time, considering those without
	18b. Projects completed on time		7	100%	99.8% (2011)	99.4% (2010)	Yearly	liquidated damages.
4-5	Mobility		<b>A</b>		04.557.11	00 504 50		
19	Manage traffic incidents timely		<b>T</b>	75%	91.1% (June '12)	89.5% (May '12)	Monthly	75% or greater with less than 120 minute delay.  New measure; establish a cost-effective, accurate mechanism to reliably measure regain time by
20	Regain time after winter storm event		•	N/A	N/A	N/A	Yearly	October, 2012, which can be implemented for the 2012-13 winter season.
	Customers							
21	Transport permit response time		<b>†</b>	Within 4 hours	95% (2011)	N/A	•	New measure; Single issue transport permits in less than 4 hours.
22	Increase public perception of agency		1	5% increase	73% (2011) +15.9%	63% (2009)	Every 2-3 years	New measure; Overall increase in perception of how MDOT is performing.
	Financial Health							
23	Capture all federal aid		1	100%	100% (2011)	100% (2010)	Yearly	Capture all Federal aid plus redistribution.
24	Keep projects costs within budgeted amount		<b>+</b>	Under or within 5%	76.5% (2011)	77.8% (2010)	Yearly	Keeping project costs per project under or within 5% of budget.
25	Accuracy of final engineer's estimates		•	50%	58.2% (2011)	58.8% (2010)	Yearly	50% within plus or minus 10% of bid.
26	Contain administrative costs		•	Less than 10%	7.1% (2011)	6.5% (2010)	Yearly	Less than 10% of total budget.
27	Maintain/increase bond rating		•	AA or greater	AA+ (2011)	AA+ (2010)	Yearly	Maintain/increase rating to AA or greater.
28	Contain debt service as percent of budget		t	Less than 25%	21.3% (2011)	21.5% (2010)	Yearly	Less than 25% of budget costs.
	Environmental Stewardship							
29	Increase alternate fuel vehicles in MDOT fleet		1	Increase	392 (2011)	369 (2010)	Yearly	Increase number of alternate fuel vehicles in fleet.